

TECHNICAL BULLETIN



SPECIALIZED

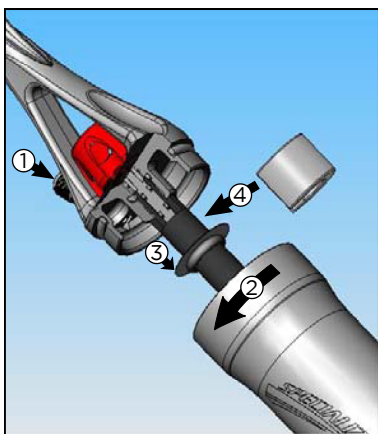
SUBJECT: Epic Shock Bottom-Out C-Clip Install

FROM: Engineering Department

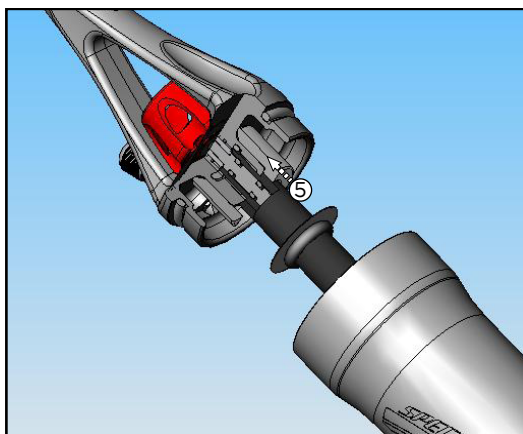
DATE: 01/10/07

Dear Specialized Dealer,

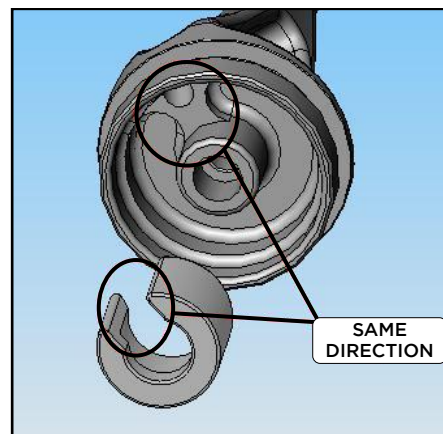
Bikes equipped with carbon links: Under extreme conditions of low shock air pressure and high bump impact causing full bottom-out, it's possible for the shock link to contact the seat tube and potentially damage the frame. To avoid this potential issue, please follow the steps below. This rework can be performed without removing the shock from the frame.



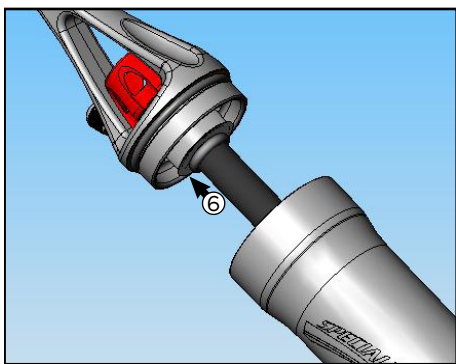
1. Release shock air pressure.
2. Unthread air sleeve by hand.
3. Slide o-ring and washer down.
4. Press c-clip onto shaft.



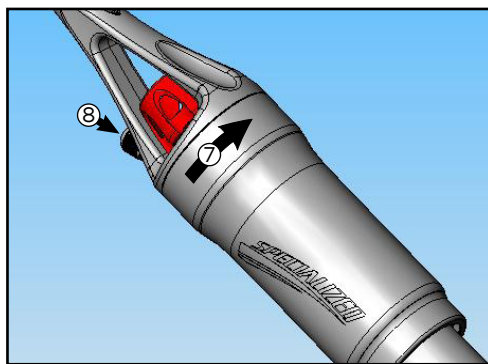
5. Push c-clip up into underside of shock extension, under red knob.



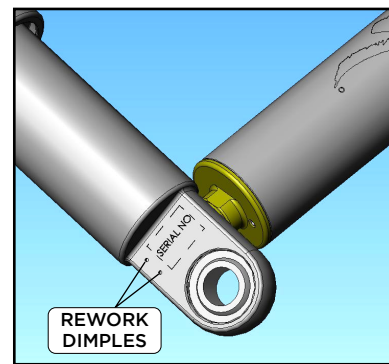
6. Align c-clip slot with step in underside of extension.



7. Slide o-ring and washer back up under extension.



8. Thread air sleeve onto extension by hand with a firm grip. Do not use tools!
8. Re-pressurize shock.



9. Using a center punch, dimple lower shock area next to serial number to show that shock has been reworked.

NOTE: To prevent damage to the frame, the mechanical stop reduces travel to 96mm.

Please contact the warranty department at (800) SBC-4IBD for any further information or questions.

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