

# SPECIALIZED BICYCLE COMPONENTS

## LIMITED WARRANTY POLICY FOR WHEELS



Specialized wheels are sold exclusively through our network of Authorized Specialized Dealers and on [www.specialized.com](http://www.specialized.com). Specialized Bicycle Components, Inc. provides each original retail purchaser of new Specialized wheels (which includes Roval branded wheels) a limited warranty against defect in materials and workmanship as follows:

### 3 YEARS

- Roval wheel system, meaning Roval branded wheels, which include a Roval branded hub

### 1 YEAR

- Other Specialized wheels, meaning wheels that do not include a Roval branded hub

### TERMS OF LIMITED WARRANTY

This warranty applies to Specialized wheels (which include Roval branded wheels) purchased during and after Model Year 2014 and covers only Specialized products (which include Roval branded wheels).

For purposes of this Limited Warranty, a Model Year starts on 1 July and ends on 30 June, accordingly Model Year 2014 runs from 1 July 2013 through 30 June 2014.

The Limited Warranty is conditioned upon the wheels being used under normal conditions and properly maintained.

To exercise the rights under this Limited Warranty, the wheel(s) must be presented to an Authorized Specialized Dealer on the same continent on which the wheel(s) was purchased, together with a written proof of purchase which identifies the wheel(s) by serial number.

Only Authorized Specialized Dealers are authorized to perform warranty service under this Limited Warranty. Should the wheel(s) be determined by Specialized to be covered by this Limited Warranty, the wheel(s) will be repaired or replaced, at Specialized's sole option.

The original owner shall pay all labor charges connected with the repair or replacement of the Roval or Specialized product under this Limited Warranty. This Limited Warranty also covers the cost of return shipping a Roval or Specialized product which has been serviced under this Limited Warranty, back to an Authorized Specialized Dealer. This Limited Warranty does not include the cost of travel or shipment to an Authorized Specialized Dealer or the cost of return shipping of an item which is not covered by this Limited Warranty (such costs, if any, shall be borne by the consumer).

Every wheel has a useful product life. Nonstandard use, including without limitation, use in competitive events, jumping, aggressive riding, riding with heavy loads, can dramatically shorten the useful product life of a wheel.

**ALL SPECIALIZED WHEELS SHOULD BE PERIODICALLY CHECKED BY AN AUTHORIZED SPECIALIZED DEALER** for indicators of stress, potential problems, inappropriate use, or abuse.

This Limited Warranty is not transferable and does not apply to:

- Wear and tear parts (as listed below).
- Failure to perform maintenance per the manufacturer's owner's manual and instructions and supported by records of such maintenance.
- Damage or failure due to accident, collision, crash, corrosion, misuse, abuse, or neglect.
- Improper assembly, installation or alteration of components, parts or accessories not originally intended for or compatible with the wheels as sold.
- Failure to use Roval approved brake pads.
- Failure to follow all warnings and instructions in the manufacturer's owner's manual.
- Roval or Specialized wheels not purchased new from an Authorized Specialized Dealer.

### SPECIALIZED BICYCLE COMPONENTS

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Visit [www.specialized.com](http://www.specialized.com) for the latest information.  
Feedback: [techdocs@specialized.com](mailto:techdocs@specialized.com)

## WEAR AND TEAR PARTS

- Free hubs
- Brake pads
- Rim strips
- Springs
- Nipples
- Spokes
- Wheel braking surfaces
- Decals and paint finish

For wheels purchased prior to Model Year 2014, please consult your owner's manual or contact Specialized or an Authorized Specialized Dealer for the applicable warranty.

THIS IS A FULL AND COMPLETE STATEMENT OF SPECIALIZED'S LIMITED WARRANTY. SPECIALIZED DOES NOT AUTHORIZE OR ALLOW ANYONE, INCLUDING ITS AUTHORIZED DEALERS, TO EXTEND ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, FOR SPECIALIZED. NO OTHER REPRESENTATION, AND NO STATEMENT OF ANYONE BUT SPECIALIZED, INCLUDING A DEMONSTRATION OF ANY KIND BY ANYONE, SHALL CREATE ANY WARRANTY REGARDING THESE WHEELS. ALL OF THE REMEDIES AVAILABLE TO THE ORIGINAL OWNER ARE STATED IN THIS DOCUMENT. IT IS AGREED THAT SPECIALIZED'S LIABILITY UNDER THIS LIMITED WARRANTY SHALL BE NO GREATER THAN THE AMOUNT OF THE ORIGINAL PURCHASE PRICE AND IN NO EVENT SHALL SPECIALIZED BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. If any provision is found unenforceable, only that provision shall be stricken and all others shall apply.

For questions concerning warranty issues, customers can call Specialized Customer Service at 877.808.8154.